

Network Operations & Systems Security

Computer Support Technician Certificate

This certificate is designed to prepare students for entry-level careers supporting computer users as a Computer Support Technician. A Computer Support Technician performs a wide range of hands-on tasks for the computer user, including computer installation, maintenance, troubleshooting, repair, retirement, and training. Students will complete NOS 100 and NOS 105 (IT Fundamentals I and II) in a hybrid learning environment. Students will typically spend three or more hours outside the classroom doing online learning for every hour spent in the classroom. They should budget at least 10 hours per week for homework. The courses' learning objectives roughly parallel those of the CompTIA A+ certification exam objective, though this is not an exam preparation program. Courses in this certificate transfer towards the Network Operations & Systems Security AAT or AAS-T degree program.

Program Length

This program is approximately one-quarter long, depending on the time students need to satisfactorily complete all graduation requirements.

Admission Dates

Fall, winter, spring, summer quarters.

Completion Requirements

Prerequisite(s)

Students should be able to use a computer to read the courseware online and be able to send an email.

Program Course List

NOS 100	IT Fundamentals I	4
NOS 105CL	IT Fundamentals II	4
	Total Credit Hours:	8